

# Navy Federal's *cash*Rewards Card



## Program Description



navyfederal.org  
1-888-842-6328

As used in this Program Description, the following definitions apply:

“Card” refers to a Navy Federal-issued *cashRewards* card.

“Cardholder,” “you,” and “your” refer to any natural person who holds a valid Navy Federal-issued *cashRewards* card.

“Account” refers to a Cardholder’s *cashRewards* card account, which is established to keep a record of cash back dollars earned, redeemed, credited, or adjusted.

“Program” refers to the Navy Federal *cashRewards* program.

The Navy Federal *cashRewards* Program Description contains the terms and conditions for participation in the *cashRewards* program. Please read the following terms and conditions and keep this Program Description for your records. By using your card, you agree to all the terms and conditions within this Program Description.

1. *cashRewards* Cardholders will earn 1.75% cash back rewards on every \$1 of eligible net purchases with direct deposit at Navy Federal, or 1.5% cash back rewards without direct deposit. To be eligible to receive 1.75% cash back rewards on net purchases with your Navy Federal *cashRewards* credit card, you must either currently have direct deposit at Navy Federal or must set up and maintain direct deposit at Navy Federal. Direct deposit is defined as a recurring ACH from your employer, military pay, or certain government agency pay or benefits deposited into your Navy Federal deposit account. You will start earning 1.75% cash back rewards once we confirm you have direct deposit at Navy Federal. “Net purchases” means the sum of your eligible purchase transactions minus returns and refunds. For example, if you purchase merchandise for \$100, but later return \$20 of merchandise from that purchase, you will receive cash back rewards based on a “net” purchase amount of \$80. Eligible purchase transactions do not include, and cash back rewards are not earned for, the following transactions: cash advances, convenience checks, balance transfers, gambling, or fees of any kind, including finance charges, late fees, returned check fees, and ATM cash advance fees. Cash equivalent transactions, such as the purchase, loading, or reloading of gift and prepaid cards (e.g., money orders, GO Prepaid Cards and other cash equivalent gift cards), may not be eligible purchase transactions and may not earn cash back. Navy Federal reserves the right to amend the types of transactions that qualify to earn cash back rewards, including special reward promotions that may be offered from time to time.

2. Cash back rewards cannot be earned until a *cashRewards* account has been established. Only accounts enrolled in *cashRewards* will qualify to accumulate cash back rewards. No retroactive credit will be provided. Cash back rewards are not transferable between Navy Federal reward programs.

3. *cashRewards* is not associated with any other credit card or rewards program offered by Navy Federal or any third party. Cash back rewards may not be used in conjunction with any other discount or coupon offer.

4. There are no monthly or annual caps on cash back rewards earned. Cash back rewards earned do not expire while the account is open.
5. Cash back rewards earned are updated on the date the eligible transaction posts to your account. Cash back rewards may be redeemed once they have been credited to the account. There is no minimum rewards requirement to meet in order to redeem cash back rewards.
6. Cash back rewards may be redeemed by logging into your account access at **navyfederal.org** or by calling Navy Federal and accessing your rewards information. Call toll-free in the U.S. at 1-888-842-6328. For toll-free numbers when overseas, visit **navyfederal.org**. Use 1-703-255-8837 for collect international calls. Check out your redemption history and redeem for cash rewards through the Navy Federal app, available on iPhone®, iPad®, Android™, and Kindle Fire.
7. Cash back rewards may be deposited into the primary Cardholder's or joint Cardholder's savings or checking account, or posted as a credit to your *cashRewards* account. Credits to your *cashRewards* account will appear on your next monthly billing statement. Cash back rewards credits to your *cashRewards* account will not affect your monthly minimum payment requirements.
8. In order to redeem cash back rewards, your *cashRewards* account must be open and current. Cash back rewards cannot be earned or redeemed on delinquent accounts until the account status is in good standing. Navy Federal reserves the right to determine whether your card meets these qualifications. Cash back rewards on accounts closed by Navy Federal are forfeited and no longer eligible for redemption. If you choose to close your account, cash back rewards must be redeemed at time of closure, or else rewards earned by that account will be forfeited. To request redemption and closure, please call 1-888-842-6328.
9. Only the primary Cardholder or the joint Cardholder (if any) of a *cashRewards* account may request to redeem cash back rewards. Cardholders who have more than one Navy Federal *cashRewards* account may not combine cash back rewards. A Cardholder must pass verification by Navy Federal (or any agent acting on behalf of Navy Federal) in order to redeem cash back rewards. Navy Federal reserves the right to determine, in its absolute discretion, whether a Cardholder has been satisfactorily identified.
10. Cash back rewards are the property of Navy Federal. Cash back rewards cannot be purchased, sold, transferred, bartered, or assigned in any way (including upon death, divorce, or a bankruptcy filing). A Cardholder is not entitled to compensation from Navy Federal or any other entity if cash back rewards are forfeited or a *cashRewards* account is terminated for any reason.

11. Navy Federal reserves the right to prohibit any Cardholder from participating in the Program. Navy Federal, in its sole discretion, reserves the right to suspend or cancel participation in the Program and declare all rewards forfeited in the event a Cardholder is suspected of, or has committed, fraud or a violation of the Program Description or Navy Federal Credit Card Agreement. Unauthorized transactions will not earn rewards.

12. Determination of tax liability (if any) is the sole responsibility of the Cardholder.

13. Navy Federal reserves the right to amend, modify, or change this Program Description and the cash back reward offerings at any time and without prior notice. For example, and without limitation, Navy Federal may change the amount of cash back rewards awarded for eligible card transactions or required to redeem for cash back rewards. Navy Federal also reserves the right to terminate the Program at any time without prior notice. If we do make any changes to this Program Description Guide, we will post an updated copy on **[https://www.navyfederal.org/pdf/creditcards/cashrewards\\_brochure.pdf](https://www.navyfederal.org/pdf/creditcards/cashrewards_brochure.pdf)**.

14. Upon the death of a Cardholder, a surviving joint Cardholder, if any, becomes the sole credit card account owner, and all previously earned rewards are available for redemption to the surviving joint Cardholder. If there are no surviving joint Cardholders, but the deceased is survived by an authorized user on the credit card account, the authorized user is not eligible to redeem previously earned rewards. The authorized user may, however, redeem the rewards if he or she applies and is approved to assume the credit card account balance. To be approved to assume the credit card account balance, the authorized user must submit an application for a credit card account and be approved for a credit line equal to or greater than the amount of the remaining account balance. If approved, the authorized user will be liable for the remaining account balance. Authorized users seeking to assume an account balance should carefully consider whether the value of the earned rewards outweighs the liability of the remaining account balance. If there are no surviving joint Cardholders or authorized users, earned rewards are forfeited. The deceased's estate, regardless of how it is established, is not eligible to redeem or receive rewards earned on the credit card account.

## ***cash*Rewards Online**

Members with Navy Federal Online Banking may view their *cash*Rewards history and redeem for cash back at

**[navyfederal.org](https://navyfederal.org)**

24 hours a day by logging on to Navy Federal Online Banking and using the available link when viewing the *cash*Rewards account information.

## ***cash*Rewards Service**

**Toll-free in the U.S. • 1-888-842-6328**

**For toll-free numbers when overseas,  
visit [navyfederal.org](https://navyfederal.org).**

**Collect internationally • 1-703-255-8837**

Check your available cash back rewards and redeem through your Navy Federal app 24 hours a day. Available on iPhone, iPad, Android, and Kindle Fire.

Message and data rates may apply. Visit [navyfederal.org](https://navyfederal.org) for more information. iPhone and iPad are trademarks of Apple, Inc., registered in the U.S. and other countries. Android is a trademark of Google LLC. Amazon, Kindle, Fire and all related logos are trademarks of Amazon.com, Inc. or its affiliates.