NAVY FEDERAL CREDIT UNION

2026 FACT SHEET

BUSINESS METRICS

AS OF JUNE 30, 2026

- Assets $204.3 Billion
- Savings $173.4 Billion
- Loans $147.7 Billion
- Equity $20 Billion

MEMBERSHIP

BUILT ON SERVICE, FAMILY AND TRUST

15.7 Million

- Active Duty
- Veterans
- Immediate Family Members
- Department of Defense (DoD) Employees

BRANCHES

WORLDWIDE

395

- 27 International Locations
- 178 Branches On or Near Military Installations
- Network of 30,000+ Free ATMs
- 45% of Branch Employees Are Directly Tied to the Military

TEAM MEMBERS

Vienna, VA (HQ)
5,600 Employees

Winchester, VA
2,500 Employees

Pensacola, FL
8,550 Employees

San Diego, CA
210 Employees

Worldwide
25,500 Employees

Navy Federal is an Equal Opportunity Employer.

TECHNOLOGY

AWARD-WINNING ONLINE PLATFORM

- Multi-Channel Account Access
- Personalized Financial Insights
- Custom Account Notifications
- 24/7 Fraud Monitoring

Scan
For More Information About Us![1]

OUR MEMBERS ARE THE MISSION®

Updated: October 30, 2026 unless otherwise noted

OUR MISSION: As a member-owned and not-for-profit credit union, Navy Federal's mission is to always put members first. Each area of the credit union operates with the same purpose in mind: making members' financial goals the top priority. Navy Federal is honored to serve those who serve, with a field of membership comprising all Department of Defense and Coast Guard Active Duty, Veterans, civilian and contractor personnel, and their families.

In 2024, the credit union assumed operation of the DoD's Community Bank locations located on 60 overseas military installations.

OUR PILLARS OF GIVING: Strong Financial Foundations and Resilient Communities - reflect our commitment to advancing financial well-being and strengthening the communities where our members and team members live and serve.

MEMBER GIVEBACK

In total, our members earned or saved nearly $4.53 billion in value in 2025.[2]

We Serve With Compassion

Compassionate service goes beyond knowing your name and rank. It's understanding and caring about what's important to you. That's why we're truly dedicated to your overall financial well-being and helping you achieve what you want in life.

We Put Members First

As a not-for-profit credit union, we strive to do what's right for our membership as a whole, so we can bring real value to each and every member. It's a matter of integrity and simply the right thing to do. So, you can trust that 24/7/365, we're focused on your needs.

We Champion Community

We're dedicated to embracing and celebrating inclusion and belonging, and to fostering financial health and well-being for the military, Veterans, their families and those in all the communities we serve. Because as a community, we're stronger together.

MILITARY FOCUSED:

- Dedicated VA Mortgage Loans and Servicing
- Financial Education Presentations to Military Recruits
- PCS Support Provided to Members
- 24/7 Stateside Contact Center
- Active Duty Early Release of Direct Deposits
- Free Active Duty Checking® and Discounts

MILITARY ACCOLADES:

- Credit Union of the Year - Navy Distinguished Credit Union Service Award (20th consecutive year)
- Top Vet Employer - Military.com
- Top Vet Employer - US Veterans Magazine
- Top Military Spouse Employer - Military.com

TOP AWARDS AND ACHIEVEMENTS:

- #1 in Forrester's Global CX Index™ Rankings 2026 Among US Banks
- USA Today's America's Best Customer Service 2026
- USA Today's Most Trusted Brands 2026
- Forbes Best Brands for Value
- KPMG Top 100 Highest-Performing Brand
- Newsweek America's Best Online Platforms
- WalletHub's Best Credit Union Credit Card
- WalletHub's Best Personal Loan for Veterans
- Lifestory Research America's Most Trusted Mortgage Lender 2026
- U.S.News & World Report's 2026 Best Lenders Award

RECOGNIZED AS A TOP PLACE TO WORK:

- FORTUNE Most Innovative Companies
- Forbes Best Large Employers
- Forbes Best Employers for New Grads
- Forbes Best Employers for Tech Workers
- Forbes Best Employers for Company Culture
- Forbes Best Employers for Women
- U.S. News and World's Report's Best Companies to Work For
- WayUp's Top 100 Internship Programs
- Business Group on Health Best Employer

Navy Federal Credit Union is federally insured by NCUA. [1]Message and data rates may apply. Visit navyfederal.org for information. [2]Dollar value shown reflects the 2025 Navy Federal Member Giveback Study, which considers internal analyses comparing Navy Federal products to industry national averages, and includes dividends earned on savings, lower loan rates, discounts, and other benefits. Individual results will vary.

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EQUAL HOUSING LENDER