



## Request for Servicemembers Civil Relief Act (SCRA) Benefits

|                               |   |                                     |  |            |        |                          |
|-------------------------------|---|-------------------------------------|--|------------|--------|--------------------------|
|                               |   |                                     |  | Access No. |        |                          |
| Name: First                   |   | Middle                              | Last   |            | Suffix | Date of Birth (MM/DD/YY) |
| Address: Street               |   | City                                | State  |            | Zip    |                          |
| Branch of Service             | Select One: <input type="checkbox"/> Full-Time Active Duty <input type="checkbox"/> Reservist <input type="checkbox"/> National Guard |                                     |  |            |        |                          |
| Date Orders Issued (MM/DD/YY) | Active Duty Start (MM/DD/YY)  | Active Duty Release Date (MM/DD/YY) | <input type="checkbox"/> Or Check Box for Indefinite |            |        |                          |

Please fill out the fields above to submit your request for SCRA benefits. Upon receipt of your request, an SCRA specialist will review the information provided. Should additional documentation be required, an SCRA specialist will contact you to assist in your request for SCRA benefits.

Please allow up to 30 days for us to process your request. For additional questions, please contact our SCRA team at 1-800-531-7174, extension 48665.

**For your convenience, you can submit your form in any of the following ways:**

**By eMessage:**

You can easily send us a message from your Navy Federal online account or from the mobile app.\*  
In the subject line, please write: ATTN: SCRA, Mortgage Servicing

**By Fax:**

703-206-3108  
ATTN: SCRA, Mortgage Servicing

**By Mail:**

Navy Federal Credit Union  
P.O. Box 3000  
Merrifield, VA 22119  
ATTN: SCRA, Mortgage Servicing

**Visit Your Local Branch:**

A branch representative will be happy to assist you in submitting your form and/or documents to SCRA.

\* Message and data rates may apply. Visit [navyfederal.org](http://navyfederal.org) for more information.