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FOR IMMEDIATE RELEASE

## Navy Federal Recognizes Lemoore Branch

Team members receive dedication to member service award.

**VIENNA, Va. (February 12, 2010)** – Navy Federal Credit Union today announced its branch located in Lemoore, Calif. has received the Richard Cobb Award for Excellence in Member Service for 2009.

“We are pleased to honor our managers and employees who support members stationed near Naval Air Station Lemoore,” said Cutler Dawson, president and CEO at Navy Federal. “Because member service impacts everything we do, it is important to recognize this branch for going the extra mile.”

The Richard Cobb Award for Excellence in Member Service was established in 1980, in recognition and appreciation of Captain Cobb’s 17 years of outstanding service as manager of Navy Federal and to perpetuate his philosophy and spirit. The award is presented annually to six member service centers and one field mortgage section, which have demonstrated the highest level of dedication to member service during the previous calendar year.

In addition to the Lemoore, Calif. branch, the following branches and mortgage section have been recognized for excellence in member service:

- Burke, Va. branch
- Tampa, Fla. branch
- Kingsville, Texas branch
- Portsmouth, Va. branch
- Stockbridge, Ga. branch
- Cleveland, Ohio Mortgage Section

The awards are based on comparable factors such as productivity, efficiency, and member compliments.

### **About Navy Federal Credit Union**

Navy Federal Credit Union is the world's largest natural person credit union with \$40 billion in assets, 3.4 million members, 180 branch offices, and 7,100 employees worldwide. The credit union serves all Department of Defense military and civilian personnel and their families. For additional information about Navy Federal, visit [www.navyfederal.org](http://www.navyfederal.org).

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