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FOR IMMEDIATE RELEASE

## Navy Federal Wins Best Credit Union Award

Akron native accepts award with teammates.

**VIENNA, Va. (September 24, 2010)** – For the second straight year, [Navy Federal Credit Union](#), has received the Department of the Navy Credit Union of the Year award, given to employees at its Souda Bay Crete branch, the only U.S. Department of Defense financial institution in Greece.

The award was presented at the Defense Credit Union Council’s conference in Minneapolis. Captain Thomas J. McDonough, Jr., 2009 Commanding Officer at U.S. Naval Support Activity Souda Bay nominated the Souda Bay branch. Open to Department of Defense credit unions, the criteria was based on services such as financial education and counseling, combating predatory lending practices above and beyond normal requirements.

Akron native Jackie Manos, assistant branch manager, accepted the award along with teammates Jean Jeffries, branch manager and Lorenzo Garcia, member service representative. She has been employed at Navy Federal 10 years.

“It is an honor to be recognized for receiving this award,” said Manos. “At Navy Federal, we take great pride in providing world-class service to our military and civilian members, whether stationed stateside or overseas.”

Captain McDonough’s nominating memorandum identified how Navy Federal’s employees served more than 1,000 U.S. service members, civilian employees and dependents, many with financial needs. The Souda Bay branch consistently offered exceptional member service by identifying their needs, then applying specific financial services to assist each member.

### **About Navy Federal Credit Union**

Navy Federal Credit Union is the world’s largest natural person credit union with \$43 billion in assets, over 3.5 million members, 184 branch offices, and 7,200 employees worldwide. The credit union serves all Department of Defense military and civilian personnel and their families. For additional information about Navy Federal, visit [www.navyfederal.org](http://www.navyfederal.org).

**Editor’s Note:** Photo caption 1: L-R Lorenzo Garcia, Jean Jeffries and Jackie Manos receive Department of the Navy Credit Union of the Year award.

Photo caption 2: Photo Caption 2: Capt. Thomas McDonough (center), Executive Officer, NSA Souda Bay, Cmdr. Eric Pfister (right) and Command Master Chief, Master Chief Petty Officer Christopher Engles (left), present award to Jackie Manos (left), Lorenzo Garcia, Jean Jeffries and Nina Anskis. U.S. Navy Photo by MC3 Cayman Santoro.

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