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For Immediate Release

## **Navy Federal Earns Javelin 2017 Trust in Banking Leaders Award**

### *Members Give Credit Union High Marks for Reliability and Goodwill in Banking*

VIENNA, Va. (June 7, 2017) – [Navy Federal Credit Union](#) is a [2017 Javelin Trust in Banking Leaders](#) award winner. Javelin Strategy & Research recognizes Navy Federal as a top trusted financial institution because of its dedication to keeping commitments to members and looking out for their best interest. The report also highlights the importance of dedication to service excellence and [fraud prevention](#), enabling Navy Federal to build trusting relationships with members.

“Always doing what’s best for members and providing superior member service are what Navy Federal is all about,” said Timothy Day, associate vice president of delivery channels. “Giving members easy and secure ways to access their money digitally, and providing new features are just some of the ways we’re committed to delivering the best and safest member experience.”

Javelin surveyed account holders at 17 of the largest financial institutions in the U.S. to obtain trust scores and rank the financial providers. Navy Federal is listed as a leader in the reliability and goodwill categories.

Services like personal banking solutions, [identity theft protections](#), [fraud prevention tools](#) and proactive communications all contribute to Navy Federal’s high ranking. The credit union offers these services to ensure account security and long-term financial relationships with its members.

Navy Federal was also named the [“2016 Best Overall Online Banking Leader”](#) by Javelin. The credit union’s online platform includes features that allow members to manage their finances, as well as protect their accounts.

**About Navy Federal Credit Union:** Navy Federal Credit Union is the world’s largest credit union with more than \$81 billion in assets, 7 million members, 298 branches and a workforce of over 14,000 employees worldwide. The credit union serves all Department of Defense and Coast Guard active duty, veterans, civilian and contractor personnel and their families. For additional information about Navy Federal, visit <https://www.navyfederal.org>.

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